

5 = Excellent 4 = Good 3 = Average 2 = Needs Improvement 1 = Unacceptable

	<u>5</u>	<u>4</u>	<u>3</u>	<u>2</u>	<u>1</u>	<u>No Opinion</u>
Condition of stalls	3%	16%	31%	35%	6%	9%
Dorm room facilities	0%	8%	14%	45%	11%	23%
Track kitchen	3%	7%	24%	31%	21%	14%
Daytime track surface	3%	24%	27%	18%	1%	27%
Hours available to jog/train						
Race night track surface	1%	35%	20%	32%	1%	1%
Convenience of loading/unloading	10%	30%	28%	21%	3%	8%
Paddock stalls	6%	48%	25%	13%	3%	8%
Spit box	5%	20%	18%	18%	22%	12%
Security in paddock	3%	37%	26%	20%	12%	1%
Transportation from paddock to grandstand	6%	21%	21%	33%	14%	5%
Transportation from paddock to spit box						
Race office condition sheet	8%	12%	18%	34%	22%	6%
Race office communication	12%	13%	18%	15%	35%	7%
Race office staff courtesy	10%	26%	19%	28%	10%	6%
ICF Stakes Program	10%	14%	33%	30%	7%	4%
Time in between races	3%	24%	39%	27%	6%	0
Wagering options i.e. trifecta, superfecta, etc.	10%	34%	25%	6%	0	25%
Club Hawthorne ADW	7%	19%	24%	4%	5%	40%
Length of time to get paid from NOC races	1%	14%	17%	19%	32%	3%
Length of time to get paid from Dept. of Agriculture	2%	8%	11%	32%	41%	8%
Did you sign up with PointsBet (Hawthorne's sports betting)	Yes <u>10</u>	No <u>62</u>				
IHHA Directors answering your questions	17%	30%	28%	8%	8%	9%
IHHA Ex. Director answering questions/return calls or emails	22%	28%	18%	12%	3%	17%
How frequently do you visit:	<u>3-5 days a week</u>	<u>once a week</u>	<u>once a month</u>	<u>never</u>		
IHHA website	14	26	18	6		
IHHA Facebook	14	17	22	16		
IHHA Twitter	5	7	1	58		
Do you plan on racing at the winter meet? Yes - 45	No - 24	If yes, how many horses? 227				
Do you plan on racing at the summer meet? Yes - 60	No - 6	If yes, how many horses? 310				